

WORKING TOGETHER WITH OUR STAKEHOLDERS



Our strategy is to develop effective engagements with our stakeholders to create long-term sustainable value. We engage and interact with our stakeholders to keep them informed of our activities and create mutually supportive opportunities and results.

Stakeholder Centric Strategies

In the energy sector and across all other industries, developing an effective stakeholder engagement mechanism that encompass high-quality stakeholder relationships is a growing priority amongst the business community. At JSW Energy, we give significant importance to this trend that lays emphasis on stakeholder inputs to ensure lasting sustainability of our business strategies.

Our effort towards building strategic and proactive dialogue with our key stakeholders facilitates us to deepen our insights into our business drivers and the needs of society. It further helps us in being competitively ahead in adapting to the changing demands.

The Sustainability Quotient

Today, business sustainability is critical to the long-term success and growth of any organisation. The principles of sustainability serve to expand growth opportunities for our business and address any adverse impact of our operations on the environment and communities that surround us.

Today's customers prefer to engage with companies that have environment and society driven values. Employees seek to be the part of a company that have strong values and principles so that they too can have a positive impact on society. And investors are proactively integrating the sustainability factor while making their investment decisions. In a world that is increasingly moving towards a sustainable future, we intend to be an organisation that places sustainability at the forefront of our decision making process to meet stakeholder expectations and explore better growth opportunities.

At JSW Energy, stakeholder engagement is a fundamental aspect to ensure that the decisions we take are balanced and responsible. We strive to identify the material issues of our stakeholders and strategically address them. We do this by providing an engagement platform that encourages feedback, and carefully use it to shape the direction of our business.

CUSTOMERS

We supply energy and related services to several business customers. As an energy company, we interact and engage with B2B customers such as transmission and distribution companies. Engagement provides a better understanding of customer requirements and how continuous improvement in service can be delivered.



Relevant Material Issues

1, 2, 3, 4, 5, 8, 10, 13, 14, 15, 25

EMPLOYEES

We depend on the shared skills and values of our employees. We have established a mechanism for a two-way feedback and an active engagement platform at all levels to address the key issues that affect them. We aim to be a supportive employer that makes us a preferred company to work with.



Relevant Material Issues

10, 17, 18, 19, 20, 21, 22, 34

SHAREHOLDERS

Our shareholders are critical for our growth. Their continued trust and support in our business keeps our performance steady. We are committed to keeping a strong dialogue with our shareholders and we regularly engage with them to understand their perspective and ensure that we consider their opinions in the decision making process.



Relevant Material Issues

1, 2, 8, 24, 25, 29, 30, 33, 34, 36, 39

GOVERNMENT & REGULATORS

The Government of India plays a crucial role in shaping the energy sector in the country. We closely work with the Government and Regulators to protect the long-term interests of the energy customers and consumers while keeping pace with the growing market demand. Our business strategies are in sync with the larger Government objective of promoting use of green energy.



Relevant Material Issues

1, 2, 4, 5, 6, 7, 8, 9, 10, 20, 29, 31, 32

SUPPLIERS & VENDORS

We recognise the importance of our supply chain and we rely on our partner suppliers & vendors to ensure that our supply chain is functioning smoothly. We maintain strong relationships with our vendors & suppliers by ensuring timely payments and enhanced capabilities. We encourage maintaining an ethical and transparent working relationship with them.



Relevant Material Issues

24, 26, 27, 29

SOCIETY, COMMUNITIES & NGOs

Addressing the needs of our surrounding communities is critical to us. We regularly engage with groups that focus on social, environment and other energy and business related issues on behalf of energy customers and the society at large. We maintain an active engagement platform with them to identify issues and address them to develop our communities.



Relevant Material Issues

1, 2, 4, 5, 6, 7, 8, 10, 13, 16, 35

INSTITUTIONS & INDUSTRY BODIES

We understand the importance of communicating with the institutions and industry bodies to encourage exchange of knowledge, collaboration in Research and Development, and strengthening our network, amongst others.



Relevant Material Issues

1, 2, 8, 10, 13, 17, 18, 20, 29, 39

Read more about our stakeholders, material issues and how we address them in our Materiality Report. See page 36.